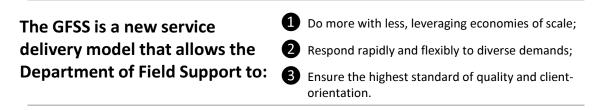
United Nations Global Field Support Strategy (GFSS)

The Global Field Support Strategy is a comprehensive, five-year (2010-2015) change management initiative that aims to improve the **quality**, **speed** and **efficiency** of the support the Department of Field Support (DFS) provides to field missions and personnel serving on the ground. As such, it seeks to establish a more **responsive service culture**, while at the same time bolstering **transparency and accountability** in the management of Member State resources.





Specialization under the GFSS model:

➤ A leaner headquarters focused on setting strategic direction and serving as the main interface with Member States, providing oversight of global activities and making policy decisions.

A Global Service Centre (Brindisi) providing operational support to all field missions and leading management of global supply chain operations.

A **Regional Service Centre** (Entebbe) consolidating transactional tasks previously carried out in the field at the less volatile, more family-friendly regional level to provide consistent, quality and timely support to client missions.

Reconfigured support components in missions allowing for a lighter footprint on the ground and enabling missions to focus precious resources on mandate implementation.

